Contact Information
99 Raynor Ave, Ronkonkoma NY 11779
631-737-2900
www.Guden.com

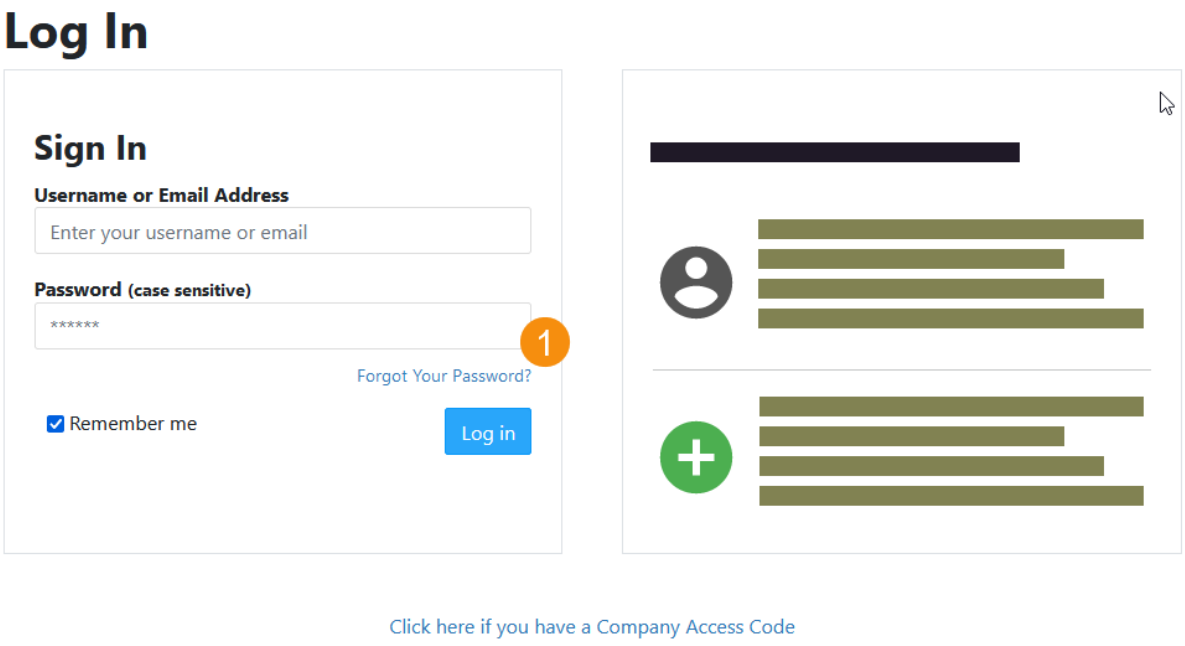
Password Reset User Guide

If you forget your password and need to reset it, our website provides the ability to handle this without the need for our staff to reset your password.

Note: our staff cannot see your password, but we do have the ability to reset your password for you after we verify your identity.

Resetting your password uses the following steps:

Visit our login page at: {WEBSITEURL}/account/login and click the “Forgot Your Password?” link (1).



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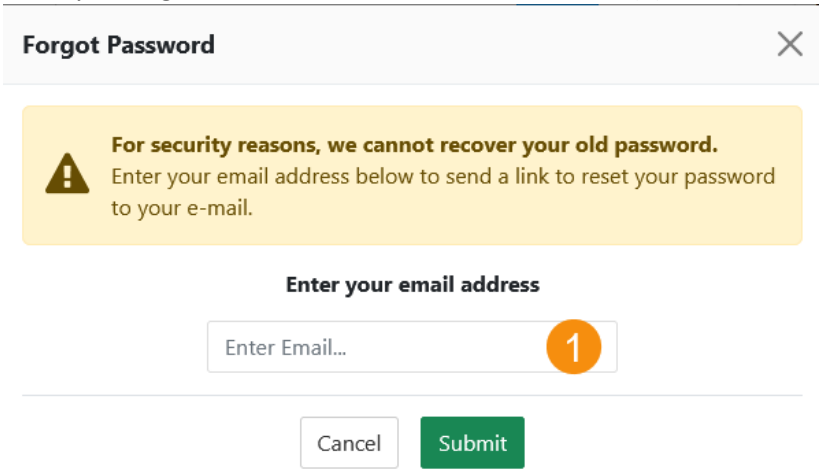
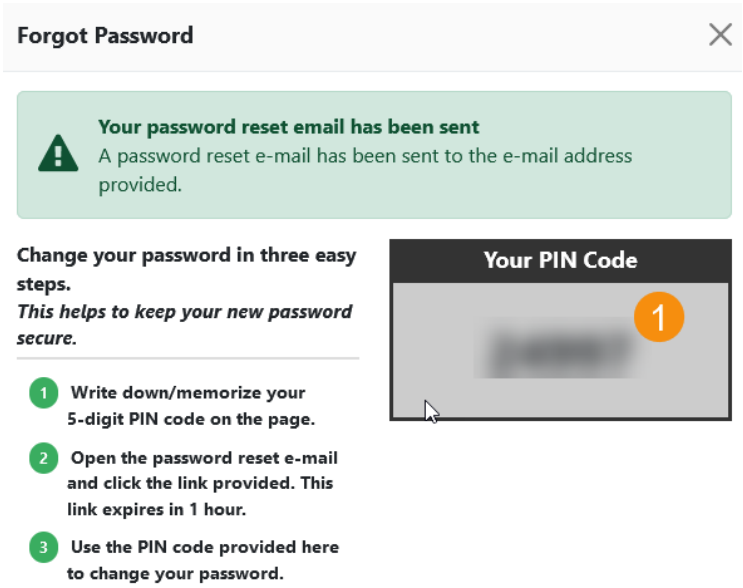
Enter your registered email address in the email box (1) and click Submit



When you submit your email address, you will receive an email from us with a link that will prompt you to enter the PIN Code provided (1)



You will receive an email that looks similar to the image below. Click the “Reset Password” link (1) to return to our site and enter your PIN number.

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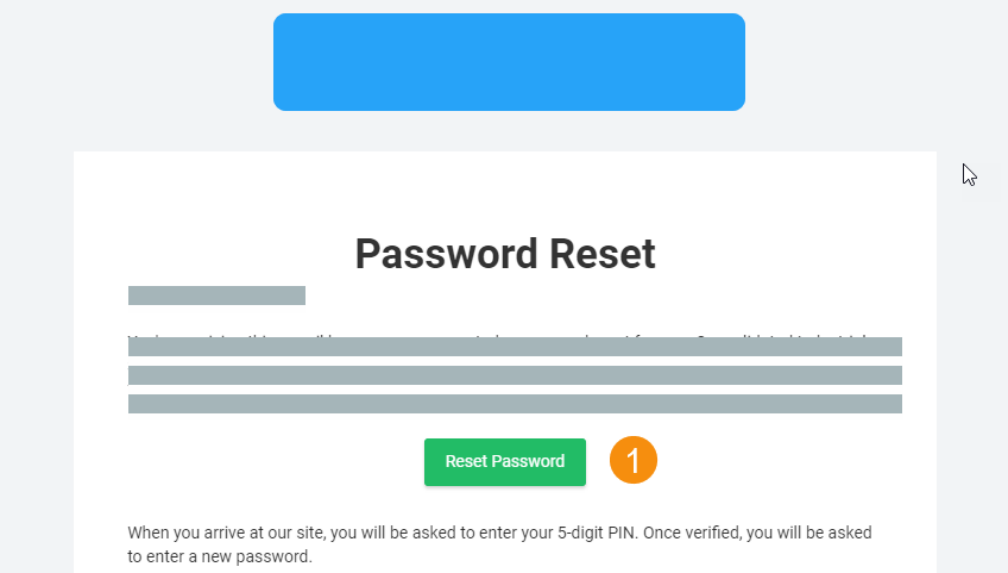
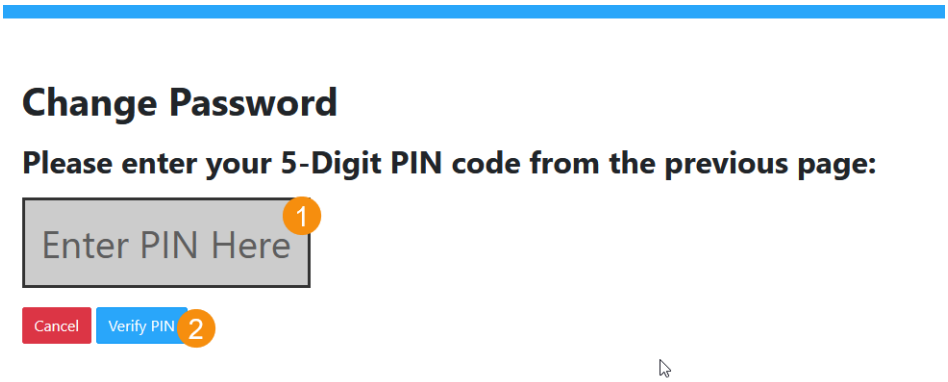


Enter the PIN number you received when you requested your password reset in the box (1) and click the "Verify PIN" button (2).



Once you verify your PIN number, you will be asked to create a new password. Enter your new password in both boxes and click the "Change Password" button (1)

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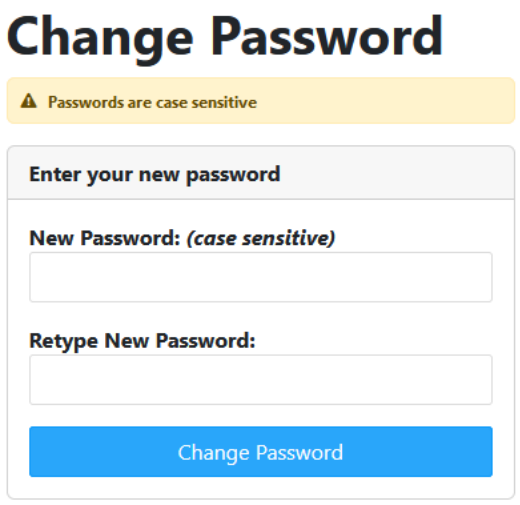

After you click Change Password, your password will be set to whatever value you supplied.